



# TASER

P r o t e c t L i f e

## User Reference Guide AXON and Evidence.com



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TRAINING ACADEMY

# Sections:

## AXON Hardware

### AXON FLEX

- Equipment
- Operation
- Connection
- Pairing
- Mounting
- Charging

### AXON Body

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- Pairing
- Operation

## EVIDENCE SYNC

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- Device Settings
- Preview
- Labeling

## Evidence.Com

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### Searching Evidence

- Download
- Upload
- Labeling
- Case Search



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# AXON **flex**™



The Axon Flex is an Point of View camera system from TASER International



# AXON Flex Camera



The AXON Flex Camera Contains All Videos



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# Operation

## AXON flex Quick Start

Camera/DVR



Controller/Battery Pack



Connector Cable



*Presented By TASER International*



# AXON Controller / Battery



**Power Switch**

**Event Button**

**Device Status Button**

**Battery LED**

**Operation  
LED**

**Power Port**



# AXON Controller / Battery

AXON flex Quick Start



*Presented By TASER International*



# AXON Flex System



**Connecting Cable**

**Controller/Battery**

**Flex  
Camera**



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# Connection



# Battery Life



Controller Battery Status	LED Indication
100% - 40%	Solid Green
40% - 20%	Solid Yellow
20% - 0 %	Solid Red



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# How to pair your AXON FLEX Camera to a Smart Device

Step 1: Download the AXON Mobile App

Step 2: Verify that the software installed properly on your Bluetooth device (phone).

Step 3: Open the Settings menu. Turn on your Bluetooth option.

Step 4: Make sure the AXON Flex is connected properly. Make sure the Controller is in “OFF” mode.

Step 5: Press and Hold the Volume/Pairing button first. While holding the Volume Pairing button, turn the Controller on.

Remember to keep holding the Volume/ Pairing Button up to 15 seconds.



# How to pair your AXON FLEX Camera to a Smart Device

Step 6: Once the AXON Flex camera starts to blink GREEN, the system is now in pairing mode.



Step 7: Now return back to smartphone and search for new devices. The AXON Flex unit should be listed by the four digits on the device.

Step 8: Select the AXON Flex you wish to connect, CONFIRM paired device.

Step 9: Confirm the pairing was successful by checking the Live Preview on the AXON Mobile App.



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# AXON **body**™



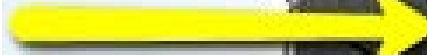
TASER International Welcomes the AXON Body Camera system . The AXON Body is a One-Piece On-Officer Audio/Video Recording Device. The Lens has a 130 – Degree Field of View.



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# AXON **body**™

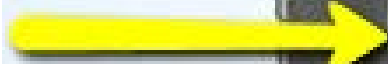
Lens



Power Switch



Battery LED



Event Button



Device Status LED



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### Top View



**Operational  
LED Indicator**

### Bottom View



**LED Indicator**

**Volume and  
Pairing  
Button**



# Operation



To Start Recording:  
Double tap the Event Button. (There will be a visual and audible notification)

To Stop Recording:  
Press and Hold Event Button for 5 Full Seconds. (There will a visual and audible notification)



# AXON **body**™



Operation LED	Operating Mode
Blinking Red	Recording
Blinking Green	Buffering
Solid Red	Booting Up



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# Pairing your AXON Body to a Smart Device

- Step 1: Download the AXON Mobile App
- Step 2: Verify that the software installed properly on your Bluetooth device (phone).
- Step 3: Open the Settings menu. Turn on your Bluetooth option.
- Step 4: Make sure the AXON Body is in “OFF” mode.
- Step 5: Press and Hold the Volume/Pairing button first. While holding the Volume Pairing button, turn the AXON Body on.  
Remember to keep holding the Volume/ Pairing Button up to 15 seconds.



# Pairing your AXON Body to a Smart Device

- Step 6: Once the AXON Body camera starts to blink GREEN, the system is now in pairing mode.



- Step 7: Now return back to smartphone and search for new devices. The AXON Body unit should be listed by the four digits on the device.
- Step 8: Select the AXON Body you wish to connect, CONFIRM paired device.
- Step 9: Confirm the pairing was successful by checking the Live Preview on the AXON Mobile App.



# Charging



- Evidence Transfer Manager (ETM)



- Evidence.com Dock



- Wall Outlet USB Charger



# Charging

## AXON Flex Controller

- Charges in 4 - 6 hrs. from a completely depleted level.
- Can be charged using the USB sync/charging cable or in the ETM

## AXON Flex Camera

- Small internal battery that requires charging to maintain the time stamp function
- Charges within 15 minutes.
- Can Be Charged Using Sync/Charging Cable or in the ETM

## AXON Body Camera

- Charges in 4 - 6 hrs. from a completely depleted level.
- Can Be Charged Using Sync/Charging Cable or in the ETM



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# EVIDENCE SYNC Software



**EVIDENCE SYNC™** Online 2.08.5

User

Password

Agency

[Forgot Password](#)

- Start EVIDENCE Sync software
- Log into your EVIDENCE.com account using the same username and password



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# Connecting Camera to your Computer



- Connect the Sync/Charging Cable into the back of the camera
- Connect the USB end into the USB port of your computer.



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# Manually Uploading Evidence

The screenshot displays the EVIDENCE SYNC software interface. The top header features the "EVIDENCE SYNC" logo and the version "Online 2.08.5". The interface is divided into two main sections: "Video List" and "Device Settings".

**Device Settings:** A sidebar on the left shows a device image, ID "X78000367", and firmware "1.6.19-A52T". An "Upload All" button is visible.

**Video List:** The main area shows a table of video files with filters and selection options.

Filters:  OFF From:   To:   Status:

<input type="checkbox"/>	Select all	Title	Timestamp	Duration	Status
<input type="checkbox"/>		AXON Flex Video 2013-09-12 1015	Sep 12 2013 10:15:58	00:00:35	On device
<input type="checkbox"/>		AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:12	00:00:12	On device
<input type="checkbox"/>		AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:30	00:00:17	On device
<input type="checkbox"/>		AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:50	00:00:20	On device

Buttons at the bottom of the Video List section:

EVIDENCE Sync software, allows you to manually upload all data using your computer to EVIDENCE.com



# Manually Uploading Evidence

The screenshot displays the EVIDENCE SYNC web interface. The main header shows the logo and version 'Online 2.08.5'. The interface is divided into two main sections: 'Video List' and 'Device Settings'. The 'Video List' section includes filters for 'OFF', 'From: 00:00 September 12 2013', 'To: 00:00 September 13 2013', and 'Status: A'. Below the filters is a table with columns for 'Select all', 'Title', 'Timestamp', 'Duration', and 'Status'. The table contains four rows of video entries, all with a status of 'On device'. At the bottom of the 'Video List' section are buttons for 'Upload Selected', 'Edit Selected', and 'View Uploaded'. The 'Device Settings' section is partially visible on the right. On the left side, there is a 'View Upload Queue' section showing a device with ID 'X78000367' and firmware '1.6.19-A52T'. A yellow arrow points to the 'Upload All' button in this section. Another yellow arrow points to the 'Upload Selected' button in the 'Video List' section.

**EVIDENCE SYNC™** Online 2.08.5

**View Upload Queue**

X78000367  
Firmware: 1.6.19-A52T  
**Upload All**

**Video List** **Device Settings**

Filters: **OFF** From: **00:00** **September 12 2013** To: **00:00** **September 13 2013** Status: **A**

<input type="checkbox"/> Select all	Title	Timestamp	Duration	Status
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1015	Sep 12 2013 10:15:58	00:00:35	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:12	00:00:12	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:30	00:00:17	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:50	00:00:20	On device

**Upload Selected** **Edit Selected** **View Uploaded**

Uploading video off of the AXON Flex camera

# Preview Videos

The screenshot displays the EVIDENCE SYNC interface. At the top left, the logo "EVIDENCE SYNC" is shown with a lightning bolt icon. To the right, the version "Online 2.08.5" is displayed. Below the logo, there is a "View Upload Queue" button. Underneath, a card shows a small image of a device, the ID "X78000367", and the firmware "Firmware: 1.6.19-A52T". An "Upload All" button is located below the firmware information. The main area features a video player showing a scene from an office or control room. A large play button is overlaid on the video. Below the video player, a control bar includes a back arrow, a play button, a progress slider (00:00:00 to 00:00:35), a volume icon, and a settings icon. Below the control bar, the video title "Title: AXON Flex Video 2013-09-12 1015" and the labels "Categories:" and "Id:" are visible.

Select which video that you wish to preview

# EVIDENCE SYNC™

Marrero, Fabian (4371) Online 2.9.2

View Upload Queue



X78011364

Firmware: 1.9.2-A56T

Upload All



00:00:10



00:00:16



Title: AXON Body Video 2014-08-27 1653

Categories:

ID:



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# Labeling and Categorizing

**EVIDENCE SYNC™**

Offline 2.9.2

[View Download Queue](#)

AXON BODY  
Serial: X78011364  
Firmware: 1.9.2-A56T

[Download All](#)

00:00:10

00:00:16



Title: Body X78011364 2014-08-27 1653

Duration: 00:00:16

Size: 3 Mb



To label



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# Updating Firmware



- Start EVIDENCE Sync software
- Connect the Sync/Charging Cable to the camera
- Connect the USB end into the USB port of your computer
- Log in to your EVIDENCE.com account



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# Updating Firmware

The screenshot displays the EVIDENCE SYNC web interface. At the top left is the logo "EVIDENCE SYNC" with a lightning bolt icon, and at the top right is the version "Online 2.08.5". On the left side, there is a "View Upload Queue" button. Below it, a device card for "X78008541" is shown with a small image of the device and the text "Firmware: 1.4.4-A51T". On the right side, a large dark blue panel contains a white notification box. The notification text reads: "Upgrade to version: 1.6.19-A52T" followed by "There is a firmware update available, it's recommended that you update this device. Would you like to update now?". Below the text are two buttons: "Update Now" and "Don't Update Now". A yellow arrow points from the left towards the "Update Now" button.

When the AXON Flex camera is recognized it will automatically check for a firmware update. If one is available, it will show in the window on the right.

# Updating Firmware

## EVIDENCE SYNC™

Online 2.08.5

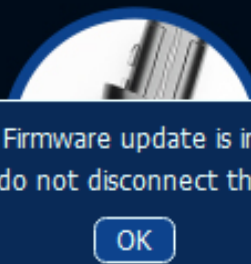
[View Upload Queue](#)

Updating. Do not disconnect.

Welcome to EVIDENCE SYNC:



TASER CEW



TASER CAM HD



AXON flex DVR

Warning: Firmware update is in progress!  
Please do not disconnect the device

Please connect a device,  
then select it from the device list.

During the firmware update, allow the process to continue without interruption.



# Updating Firmware

## EVIDENCE SYNC™

Online 2.08.5

View Upload Queue



X78006461

Firmware: 1.6.19-A52T

Upload All

Video List

Device Settings

 Filters:  From:   To:   Status: 

<input type="checkbox"/>	Select all	Title	Timestamp	Duration	Status
<input type="checkbox"/>		AXON Flex Video 2013-09-03 1500	Sep 3 2013 15:00:04	00:00:06	On device
<input type="checkbox"/>		AXON Flex Video 2013-09-03 1611	Sep 3 2013 16:11:52	00:02:29	On device
<input type="checkbox"/>		AXON Flex Video 2013-09-05 1009	Sep 5 2013 10:09:48	00:00:07	On device
<input type="checkbox"/>		AXON Flex Video 2013-09-05 1016	Sep 5 2013 10:16:04	00:06:06	On device

Upload Selected

Edit Selected

View Uploaded

After update, the home page will be visible. From here, the Video List and Device Settings will be visible.



# Camera Configuration

**EVIDENCE SYNC**

Online 2.08.5

[View Upload Queue](#)



X78008541

Firmware: 1.6.19-A52T

## Video List

## Device Settings

**Serial Number:** X78008541  
**Device Type:** AXON FLEX  
**Firmware:** 1.6.19-A52T

**Device Name:** X78008541   
**Assignee:** 

### Device Mode:

Online  Offline

### Camera Orientation:

Mounted on left  Mounted on right

### Microphone:

On  Muted

### Video Quality:

Better Quality  Balanced  Faster Upload

### Preroll Buffer:

On  Off

# EVIDENCE.COM™

- Dashboard
- Evidence
- Cases
- Help
- Devices
- Users
- Settings



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# EVIDENCE.COM™

Dear Taser Instructor,

Congratulations! Your EVIDENCE.com™ account has been created! Just follow these easy steps to complete your registration and account set up.

To complete the registration process, visit this web address: *(click the link below or copy and paste into your web browser)*  
<https://TASERinstructor.evidence.com/index.aspx?class=UIX&proc=Register&token=325b2983eec01339de3f5cd2bb875298395b8>

If you are having trouble with the link, please go to your agency's EVIDENCE.com account located at <https://TASERinstructor.evidence.com/index.aspx?class=UIX&proc=Login>  
Click the Register tab, and enter the invitation code shown below.  
Your invitation code for the registration will be: 325b2983eec01339de3f5cd2bb87529839cab5b8

How to get started using your new EVIDENCE.com account:

- 1 – Log into your account after completing your registration.
- 2 – Add additional users within your agency, if necessary, by inviting them.  
(Help video available at <http://www.taser.com/videos/training/creating-new-user-account> )
- 3 – Download EVIDENCE Sync™ software by visiting <http://www.taser.com/support/downloads/download-evidence-sync>  
(Help video available at <http://www.taser.com/videos/training/downloading-and-installing-e-sync> ).
- 4 – Plug in your TASER® CEW, TASER CAM™ recorder, or AXON Flex™ camera using a data download kit.
- 5 – Upload TASER CEW Logs, TASER CAM Video, or AXON Flex Video  
(Help video available at <http://www.taser.com/videos/training/e-sync> ).

**Once a user is invited to the agency they will receive an email inviting them to complete the registration process by following a hyperlink.**

**NOTE: Some IT departments do not allow hyperlink functionality. If the link is inactive/non-responsive to click, cut and paste into an internet browser.**



# Confirming Your Account

**SIGN IN**    **REGISTER**    **FORGOT USERNAME OR PASSWORD**

**First Name\***

**Last Name\***

**Badge Number**

**Email Address**

**Time Zone**

**Username\* 1**

**Password\***

**Confirm Password\***

**Cell Phone**

**Security Question 1\***

**Security Answer 1\***

**Security Question 2\***

**Security Answer 2\***

**End User License Agreement**

2013 EVIDENCE.com Master Service Agreement

BY CLICKING THE "I AGREE" BUTTON OR USING THE SERVICE OFFERINGS YOU AGREE THAT YOU HAVE READ AND UNDERSTAND THIS AGREEMENT AND YOU ACCEPT AND AGREE TO BE BOUND BY THE FOLLOWING TERMS AND CONDITIONS. You represent to us that you are lawfully able to enter into contracts and if you are entering into this Agreement for an entity, such as the company, municipality, or government agency you work for, you consent to

**EULA Confirmation**

\* Denotes Required Fields  
1. Please check your agency for the username format.



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# DEMC.Evidence.com

**EVIDENCE.COM**

[SIGN IN](#) [REGISTER](#) [FORGOT USERNAME OR PASSWORD](#)

**DEMC**  
(not my agency)

**Username:**

**Password:**

[Sign In](#)

[Forgot your username or password?](#)

Please take out laptops out, and open a internet web browser.



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# Dashboard

**EVIDENCE.COM** ACCOUNT, TEMP (000000) Last Login 11 Jul 2013

DASHBOARD EVIDENCE CASES DEVICES USERS SETTINGS HELP

**SYSTEM ALERTS**

Warning	Dual Factor Authentication not enabled	Update
Warning	Password Aging not enabled	Update
Warning	Password History not enabled	Update

**CRITICAL DEVICE ALERTS**

MODEL	SERIAL NO.	ERROR STATUS	FIRMWARE	WARRANTY
X2	zzx2902vy	Critical Error	Rev.03.038	Not available
X2	zzx30047v	Critical Error	Rev.03.022	06 Dec 2012

**UPCOMING EVIDENCE DELETIONS**

User Initiated

TITLE	OWNER	DELETION DATE	OPTIONS
AXON Flex Video 2013-05-14 1305	Instructor, Taser	Queued for deletion	
AXON Flex Video 2013-05-14 1132	Instructor, Taser	Queued for deletion	
AXON Flex Video 2013-05-14 0739	Instructor, Taser	Queued for deletion	

System Initiated

TITLE	OWNER	DELETION DATE	OPTIONS
No Results Found			

The Dashboard tab will always bring you back to the home page.

# Evidence

**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2013

DASHBOARD **EVIDENCE** CASES DEVICES USERS SETTINGS HELP

**SYSTEM ALERTS**

- Warning: Dual Factor Authentication not enabled [Update](#)
- Warning: Password Aging not enabled [Update](#)
- Warning: Password History not enabled [Update](#)

**CRITICAL DEVICE ALERTS**

MODEL	SERIAL NO.	ERROR STATUS	FIRMWARE	WARRANTY
X2	zzx2902vy	Critical Error	Rev.03.038	Not available
X2	zzx30047v	Critical Error	Rev.03.022	06 Dec 2012

**UPCOMING EVIDENCE DELETIONS**

User Initiated

TITLE	OWNER	DELETION DATE	OPTIONS
AXON Flex Video 2013-05-14 1305	Instructor, Taser	Queued for deletion	
AXON Flex Video 2013-05-14 1132	Instructor, Taser	Queued for deletion	
AXON Flex Video 2013-05-14 0739	Instructor, Taser	Queued for deletion	

System Initiated

TITLE	OWNER	DELETION DATE	OPTIONS
No Results Found			

The Evidence tab, will allow importing evidence, viewing personal and shared evidence, and allow for search capabilities.



# Manually Uploading Evidence

The screenshot shows the EVIDENCE.COM web interface. The top navigation bar includes 'DASHBOARD', 'EVIDENCE', 'CASES', 'DEVICES', 'USERS', 'SETTINGS', and 'HELP'. The 'EVIDENCE' menu is open, showing options: 'Evidence Search', 'My Evidence', 'Evidence Map', 'Evidence Shared With Me', and 'Import Evidence'. A yellow arrow points to the 'Import Evidence' option. Below the menu, there are sections for 'SYSTEM ALERTS', 'CRITICAL DEVICES', and 'UPCOMING EVIDENCE DELETIONS'.

**CRITICAL DEVICES**

MODEL	SERIAL NO.	ERROR STATUS	FIRMWARE	WARRANTY
X2	zzx2902vy	Critical Error	Rev.03.038	Not available
X2	zzx30047v	Critical Error	Rev.03.022	06 Dec 2012

**UPCOMING EVIDENCE DELETIONS**

User Initiated

TITLE	OWNER	DELETION DATE	OPTIONS
No Results Found			

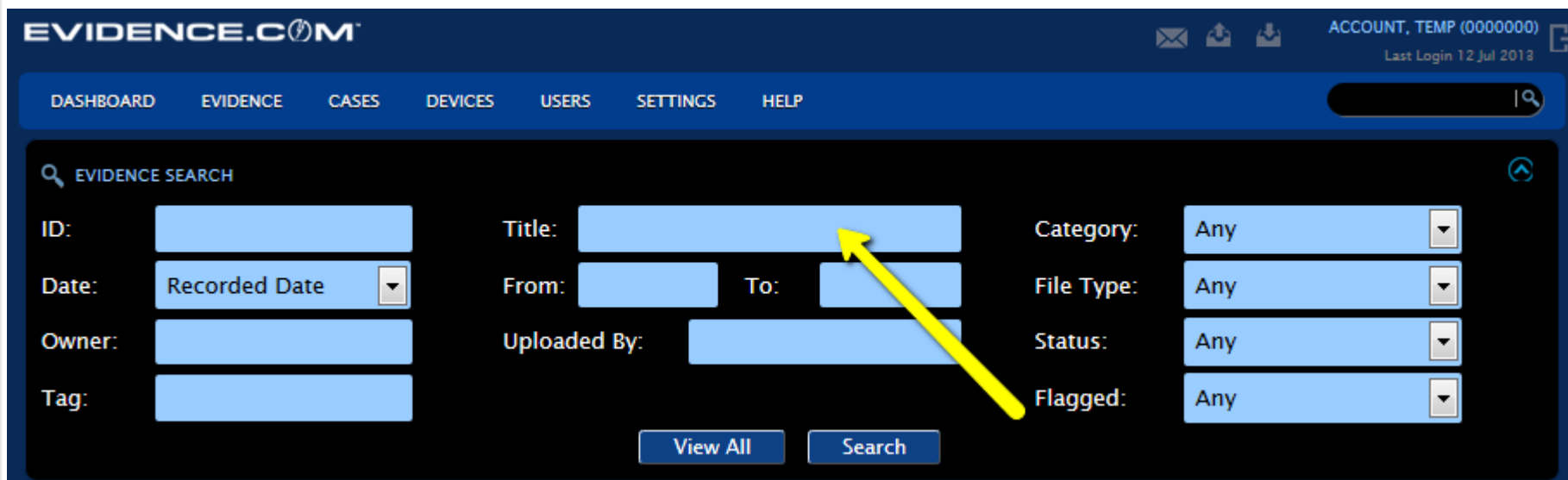
System Initiated

TITLE	OWNER	DELETION DATE	OPTIONS
No Results Found			

There is an option to manually import digital evidence



# Evidence



**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2013

DASHBOARD EVIDENCE CASES DEVICES USERS SETTINGS HELP

**EVIDENCE SEARCH**

ID:

Date: Recorded Date

Owner:

Tag:

Title:

From:  To:

Uploaded By:

Category: Any

File Type: Any

Status: Any

Flagged: Any

**The Evidence Search will offer filter searching through the data directory for specific evidence or generic.**



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# Cases

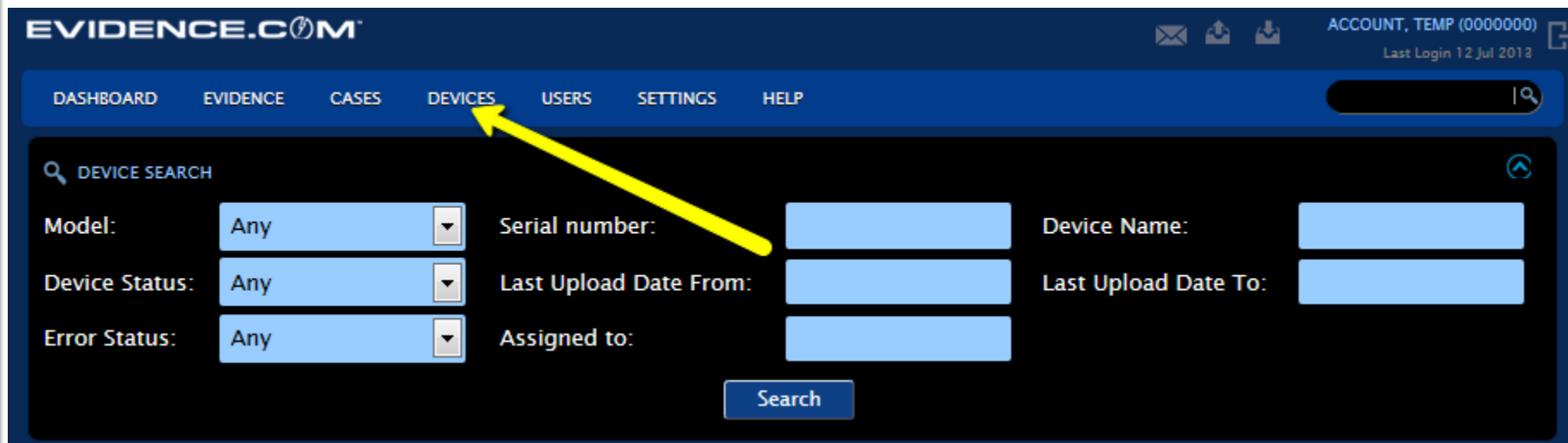
The screenshot displays the EVIDENCE.COM web application interface. At the top, the logo 'EVIDENCE.COM' is on the left, and user information 'ACCOUNT, TEMP (0000000)' and 'Last Login 12 Jul 2013' is on the right. A navigation menu contains 'DASHBOARD', 'EVIDENCE', 'CASES', 'DEVICES', 'USERS', 'SETTINGS', and 'HELP'. The 'CASES' tab is highlighted with a yellow arrow. Below the navigation is a 'CASE SEARCH' section with a search icon and a refresh icon. The search form includes the following fields: 'ID:' (text input), 'Date:' (dropdown menu with 'Create Date' selected), 'Tag:' (text input), 'Category:' (dropdown menu with 'Any' selected), 'From:' (text input), 'To:' (text input), 'Flagged:' (dropdown menu with 'Any' selected), 'Status:' (dropdown menu with 'All' selected), and 'Owner:' (text input). A blue 'Search' button is located at the bottom center of the search form.

The Cases tab will allow viewing of personal account cases, search, create, and share cases with other users in the agency.



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# Devices



**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2013

DASHBOARD EVIDENCE CASES **DEVICES** USERS SETTINGS HELP

DEVICE SEARCH

Model: Any Serial number: Device Name:

Device Status: Any Last Upload Date From: Last Upload Date To:

Error Status: Any Assigned to:

Search

The Device tab allows searching for specific device throughout the agency. This includes AXON products and CEWs.



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# Searching for Devices

**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2012

DASHBOARD EVIDENCE CASES DEVICES USERS SETTINGS HELP

Q DEVICE SEARCH

Model: Any Serial number: 78 Device Name:

Device Status: Any Last Upload Date From:  Last Upload Date To:

Error Status: Any Assigned to:

Search

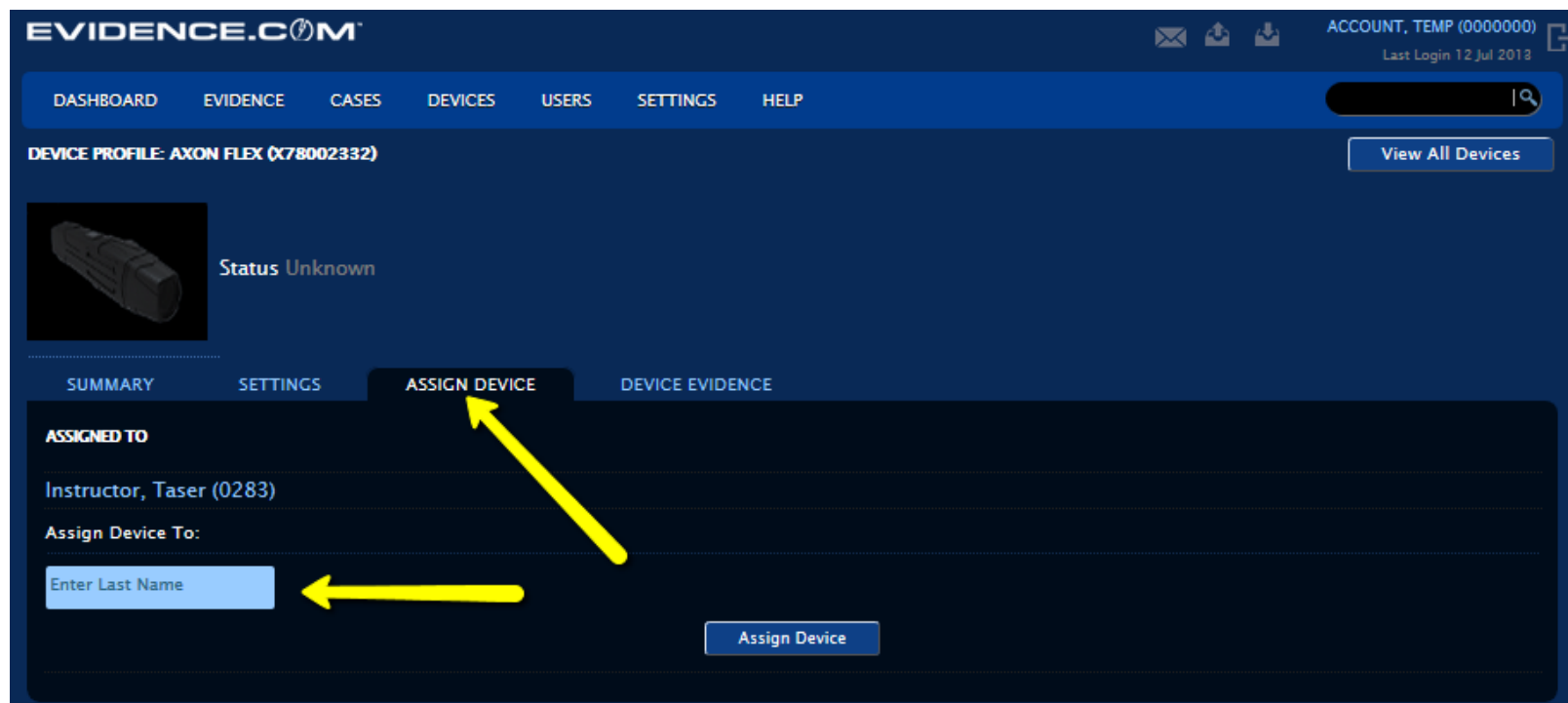
Export 217 Records Found

MODEL	SERIAL NO.	DEVICE NAME	DEVICE STATUS	ERROR STATUS	LAST UPLOAD	ASSIGNEE/LAST ISSUED	FIRMWARE	WARRANTY
AXON FLEX	x78000694	x78000694	Inactive	N/A	N/A	N/A		N/A
AXON FLEX	x78002660	X78002660	Inactive	N/A	08 Nov 2012	Instructor, Master	Rev. 1.4.0-A47T-RC	08 Jan 2014
AXON FLEX	x78002685	X78002685	Inactive	N/A	12 Nov 2012	Instructor, Master	Rev. 1.4.0-A46T	24 Jan 2014
AXON FLEX	x78003095	X78003095	Active	N/A	N/A	N/A	Rev. 1.4.0-A48T	27 Dec 2013
AXON FLEX	x78005446	X78005446	Inactive	N/A	08 Nov 2012	Instructor, Master	Rev. 1.4.0-A47T-RC	15 Jan 2014

To search for a device, use the filter boxes to help narrow down the search.



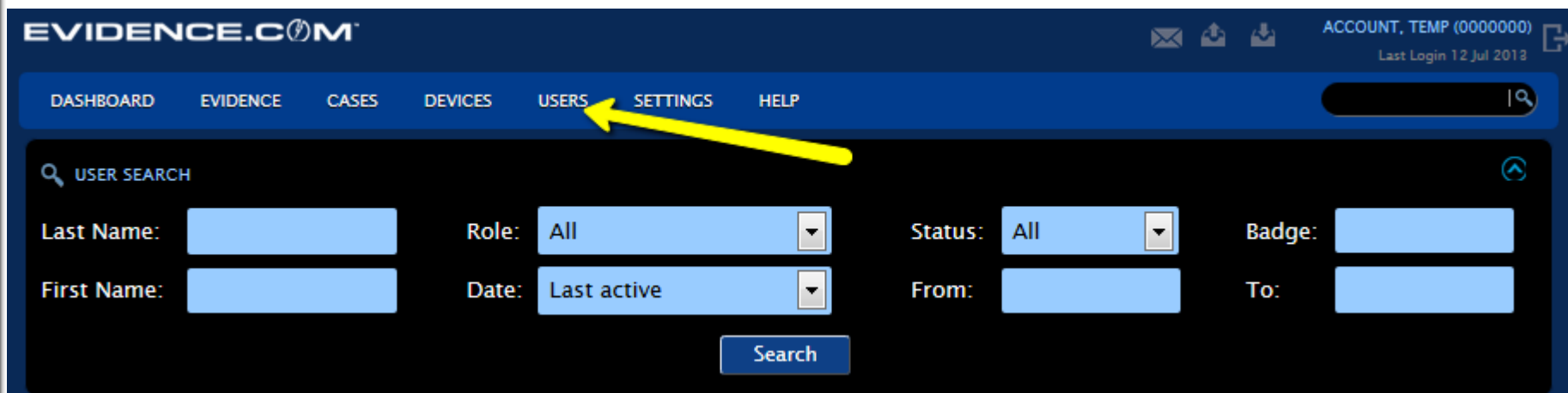
# Assigning Devices



The screenshot displays the EVIDENCE.COM web application interface. At the top, the logo 'EVIDENCE.COM' is on the left, and user information 'ACCOUNT, TEMP (0000000)' and 'Last Login 12 Jul 2013' is on the right. A navigation menu includes 'DASHBOARD', 'EVIDENCE', 'CASES', 'DEVICES', 'USERS', 'SETTINGS', and 'HELP'. Below the menu, the page title is 'DEVICE PROFILE: AXON FLEX (C78002332)' with a 'View All Devices' button. A device image is shown with the status 'Status Unknown'. The 'ASSIGN DEVICE' tab is selected, showing the 'ASSIGNED TO' section with 'Instructor, Taser (0283)'. Below this is the 'Assign Device To:' label and a text input field containing 'Enter Last Name'. A blue 'Assign Device' button is at the bottom right. Two yellow arrows point to the 'ASSIGN DEVICE' tab and the text input field.

To assign a device, please select the Assign Device tab and type in badge number or name of the person that device is being assigned to.

# Users



**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2013

DASHBOARD EVIDENCE CASES DEVICES **USERS** SETTINGS HELP

USER SEARCH

Last Name:  Role: All  Status: All  Badge:

First Name:  Date: Last active  From:  To:

Search

The Users tab leads to searching for members, adding new member, and importing bulk member as well.

# Add Users

**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2013

DASHBOARD EVIDENCE CASES DEVICES **USERS** SETTINGS HELP

**ADD USER** \* All fields required

First Name

Last Name

Email Address

Badge Number

User role

To Add Users, fill out each box. Evidence.com will do everything else. New members will receive an email with steps to activate their accounts.



# Settings

**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2013

DASHBOARD EVIDENCE CASES DEVICES USERS **SETTINGS** HELP

### SYSTEM ALERTS

- Warning:** Dual Factor Authentication not enabled [Update](#)
- Warning:** Password Aging not enabled [Update](#)
- Warning:** Password History not enabled [Update](#)

### CRITICAL DEVICE ALERTS

MODEL	SERIAL NO.	ERROR STATUS	FIRMWARE	WARRANTY
X2	zzx2902vy	<b>Critical Error</b>	Rev.03.038	Not available
X2	zzx30047v	<b>Critical Error</b>	Rev.03.022	06 Dec 2012

The Settings tab will allow the administrators to configure account settings, roles and permissions, and configure agency security settings.

# Roles and Permissions

**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 20 Jul 2013

DASHBOARD EVIDENCE CASES DEVICES USERS SETTINGS HELP

**CONFIGURE ROLE**  
Role Name:

**LOGIN ACCESS**

Www			<input type="radio"/> Prohibited
Sync		<input checked="" type="radio"/> Allowed	<input type="radio"/> Prohibited
Mobile		<input checked="" type="radio"/> Allowed	<input type="radio"/> Prohibited

**USER ACCOUNT**

Edit Account Information	<input type="radio"/> Allowed	<input checked="" type="radio"/> Prohibited
View & Compose User Messages	<input type="radio"/> Allowed	<input checked="" type="radio"/> Prohibited
Download SYNC Software	<input checked="" type="radio"/> Allowed	<input type="radio"/> Prohibited

Account Settings [+]  
Configuration Settings [+]  
Security Settings [+]  
TASER Video Settings  
CEW Settings  
Categories & Retention  
**Roles & Permissions**

When creating new members, Administrators may prohibit and allow certain permissions.



# Help

**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2013

DASHBOARD EVIDENCE CASES DEVICES USERS SETTINGS **HELP**

**HELP CENTER**

PRODUCT FORUM RELEASE NOTES USER GUIDES CONTACT US

I need help with: Select from Below

**Filter Results by:**

**Product**

- [AXON FLEX \(0\)](#)
- [AXON Mobile \(0\)](#)
- [EVIDENCE.COM \(0\)](#)
- [EVIDENCE SYNC \(0\)](#)
- [TASERCAM \(0\)](#)
- [TASER CEW \(0\)](#)

**Type**

- [Video \(0\)](#)
- [Video \(0\)](#)

The Help tab, will help to troubleshoot website and offers an official User Guide.

# EVIDENCE.COM™

## EVIDENCE.COM™

[SIGN IN](#)[REGISTER](#)[FORGOT USERNAME OR PASSWORD](#)

**DEMC**

(not my agency)

Username:

Password:

Sign In

[Forgot your username or password?](#)

**Login Page will ask for Username, Password, and Security Questions**



**TASER**  
TRAINING ACADEMY

# Dashboard

**EVIDENCE.COM** ACCOUNT, TEMP (0000000)  
Last Login 11 Jul 2013

DASHBOARD EVIDENCE CASES DEVICES USERS SETTINGS HELP | 🔍

**MY LATEST UPLOADS** View all ⓘ

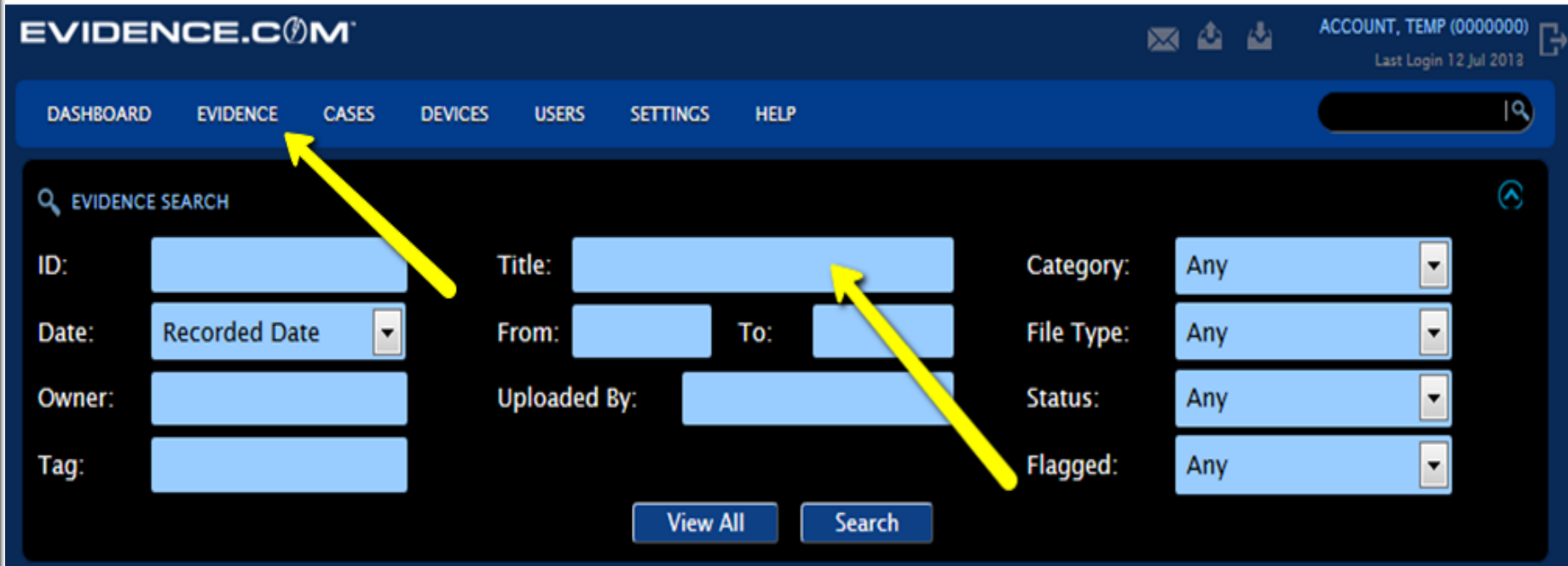
ID	TITLE	UPLOAD DATE	ACTIONS
Add	TASER X2 Device Log	30 Apr 2013 - 12:29:19 — 1 hour ago	☰ ⬇️ 🗑️ ✖️
Add	TASER X2 Device Log	30 Apr 2013 - 10:02:29 — 3 hours ago	☰ ⬇️ 🗑️ ✖️
Add	TASER X2 Device Log	30 Apr 2013 - 10:01:11 — 3 hours ago	☰ ⬇️ 🗑️ ✖️
Add	<a href="#">Flex Video 2013-04-23 1245</a>	23 Apr 2013 - 12:46:39	☰ ⬇️ 🗑️ ✖️
Add	<a href="#">Flex Video 2013-04-23 1240</a>	23 Apr 2013 - 12:46:17	☰ ⬇️ 🗑️ ✖️
Add	<a href="#">Flex Video 2013-04-23 1233</a>	23 Apr 2013 - 12:41:34	☰ ⬇️ 🗑️ ✖️
Add	<a href="#">Flex Video 2000-01-01 0411</a>	23 Apr 2013 - 12:40:58	☰ ⬇️ 🗑️ ✖️
13-	LHPD - shooting	13 Mar 2013 - 13:33:44	☰ ⬇️ 🗑️ ✖️
13-1234	LHPD - crash	28 Feb 2013 - 07:37:08	☰ ⬇️ 🗑️ ✖️
Add	TASER X2 Device Log	05 Feb 2013 - 12:51:52	☰ ⬇️ 🗑️ ✖️

The Dashboard tab will always bring you back to the home page.



**TASER**  
TRAINING ACADEMY

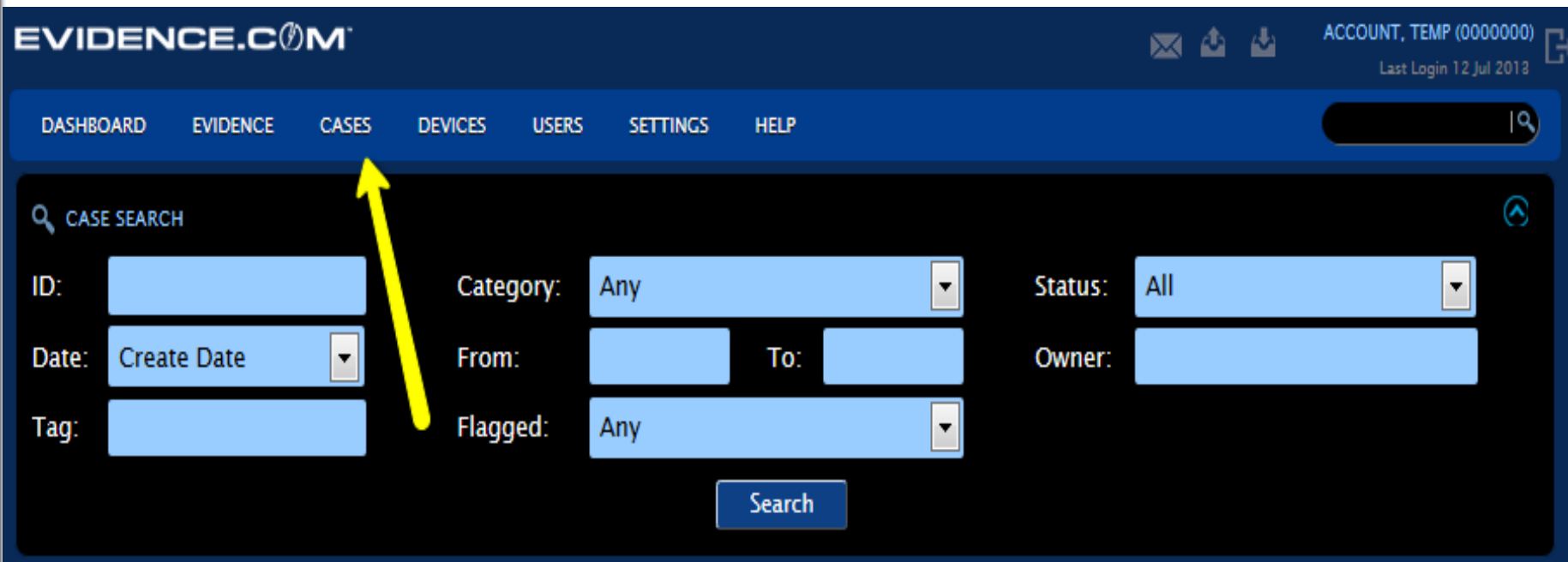
# Evidence



The screenshot displays the EVIDENCE.COM web application interface. At the top, the logo "EVIDENCE.COM" is on the left, and user information "ACCOUNT, TEMP (0000000)" and "Last Login 12 Jul 2013" is on the right. A navigation bar contains tabs for "DASHBOARD", "EVIDENCE", "CASES", "DEVICES", "USERS", "SETTINGS", and "HELP". The "EVIDENCE" tab is highlighted with a yellow arrow. Below the navigation bar is the "EVIDENCE SEARCH" section, which includes several search filters: "ID:", "Date:" (with a dropdown menu set to "Recorded Date"), "Owner:", "Tag:", "Title:", "From:" and "To:" (date range), "Uploaded By:", "Category:" (dropdown menu set to "Any"), "File Type:" (dropdown menu set to "Any"), "Status:" (dropdown menu set to "Any"), and "Flagged:" (dropdown menu set to "Any"). At the bottom of the search section are "View All" and "Search" buttons. A second yellow arrow points to the "Title:" input field.

The Evidence tab, allows searching capabilities for evidence. The search filters will allow personnel to find specific pieces of evidence.

# Cases



**EVIDENCE.COM** ACCOUNT, TEMP (0000000) Last Login 12 Jul 2013

DASHBOARD EVIDENCE **CASES** DEVICES USERS SETTINGS HELP

Q CASE SEARCH

ID:

Date: Create Date

Tag:

Category: Any

From:  To:

Flagged: Any

Status: All

Owner:

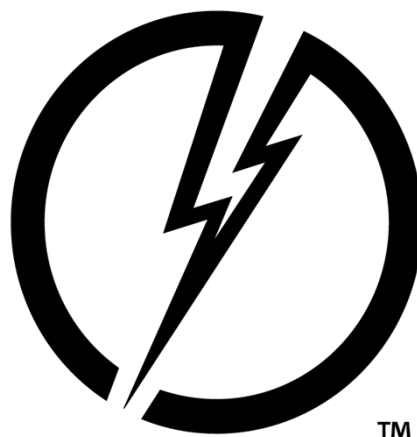
Search

The Cases tab will allow viewing of personal account cases, search, create, and share cases with Supervisors and Administrators in the agency.



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# TASER

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