

Archived: Tuesday, March 12, 2024 12:38:52 PM
From: [Hailey Spessard](#)
Mail received time: Thu, 4 Jan 2024 14:42:07 -0600
Subject: Re: Camera not functioning

Howdy Sir -

Just wanted to check back in!

Do you think we will be able to obtain property owner permission (Imperial Realty) for the new location for Camera 5? Once we have that we can get this on the schedule for installation ASAP.

I have attached a document they can sign but it can also be as simple as an email from the property owner confirming we are OK to move forward here!

Please see your updated Tracker for additional updates on your outstanding cameras.
Please let me know if you have any questions!

Thanks,

On Wed, Dec 20, 2023 at 1:34â€PM Hailey Spessard <hailey.spessard@flocksafety.com> wrote:

Howdy Sir -

Thank you for confirming you are OK to move forward with the new location for Camera 5!
We are just needing written approval from the property owner (Imperial Realty) in order to move forward with the installation.

Do you think this is something you can help us obtain?
I have attached a document they can sign but it can also be as simple as an email from the property owner confirming we are OK to move forward here!

Please see your updated Tracker for additional updates on your outstanding cameras.
Please let me know if you have any questions!

Thanks,

On Thu, Dec 7, 2023 at 2:11â€PM Boba, Michael <mdb@vniles.com> wrote:

Hi Hailey,

Thanks for the update. I approve the new location on the private pole for camera 5. The current temporary locations for cameras 9 and 12 are working out fine, they can stay where they are. The temporary locations for 6,7,8 and 11 are also good for now, we can continue to wait on those permits.

Â

Thanks,

Mike

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Michael Boba

Chief of Detectives

Niles Police Department - Detective Bureau

Email:Â mdb@vniles.com

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Main:Â 847.588.6500

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Direct:Â 847.588.6582

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From: Hailey Spessard <hailey.spessard@flocksafety.com>

Sent: Wednesday, December 6, 2023 3:21 PM

To: Mike Hutton <michael.hutton@flocksafety.com>

Cc: Boba, Michael <mdb@vniles.com>; Mike Holub <michael.holub@flocksafety.com>; Velo Lukic <velo.lukic@flocksafety.com>; Dan Murdock <dan.murdock@flocksafety.com>

Subject: Re: Camera not functioning

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Howdy Sir -Â

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My **sincere** apologies for the delay in getting you over an update!

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Please see the most recent update regarding your outstanding Flock Cameras, below -

Cams 6, 7, 8 & 11 - Pending IDOT Permit Approval

Submitted 12/12/22, Rec'd Comments and resubmitted 4/13/23

Pending Approval or additional commentsÂ

Checked back in 12/5 regarding an update - Will let you know as soon as we hear back from the reviewer, Jonathan!

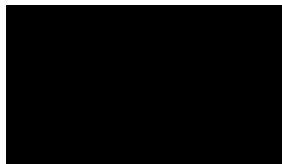
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Cams 9 & 12 - On Hold - Cook County

Flock Govt Affairs is still working with Cook County to try and find a path forward for LPRs in their ROW (~14 months at this point) We can either keep these on hold until a path forward is established or find new locations for these cameras.

Please let me know how you would like to proceed!

Cam 5



Inside 2 Lanes) - New Location Needed

this location but due to the heavy presence of underground utilities in the area we were unable to.

We are suggesting we place this camera on the existing private light pole



Do you approve of this new location? If not, do you have any other areas you would like to place this camera?

If approved we would only need the property owner signature on the attached form to install this camera!

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Please let me know your thoughts on Cameras 9, 12 & 5 or if you have any other questions or concerns.Â

I will be sending out biweekly updates moving forward but feel free to refer to your Tracker in the meantime!

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Thanks,

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On Mon, Oct 16, 2023 at 2:51â€PM Mike Hutton <michael.hutton@flocksafety.com> wrote:

Chief,

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Apologies for the delay here as I was trying to track down multiple pieces of information from different teams here at Flock. From what I am seeing on my end we have a technician scheduled for 10/19 to come to this location and remove the AC box, replace the camera, add a solar panel, and add penguin packs to assist the camera in staying powered this winter.Â

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I know we have had a lot of changes on our end so if something got lost in translation or if you need to make any changes your Project ManagerÂ @Hailey SpessardÂ and Deployment SpecialistÂ @Mike HolubÂ can assist you.

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If no changes are required I expect list location to be back online on 10/19 (it may take 12-24 hours to calibrate). Please let me know if you have any questions.Â

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Have a great day.

Mike Hutton

Customer Success Manager

8476090201 Â flocksafty.com

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On Wed, Oct 4, 2023 at 9:32â€AM Boba, Michael <mdb@vniles.com> wrote:

Hi Mike,

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I am not sure if this goes to you, if not, please let me know where to send it.

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Our camera located at [REDACTED]

[REDACTED]â€ Relocation is not functioning.Â This is at one of our busiest intersections so we would need to get it up and running as soon as possible.Â What do I need to do to get it working again?

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Here is a screenshot of the dashboard.

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Thanks,

Mike

Michael Boba

Chief of Detectives

Niles Police Department - Detective Bureau

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Hailey Spessard
Project Manager - Core

flocksafety.com

Due to volume, please allow 2-3 business days for a response

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Project Manager - Core

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