

Senior Transportation Survey Results

1 Do you own or have the ability to operate a motor vehicle?

Yes	57
No	96
N/A	17

2 If the senior transportation program prioritized one or two types of locations, which would you prefer? Please only check two.

Medical Destinations	153
Nutrition/Grocery Shopping	71
Personal Care	22
Senior Center	37
Shopping	24
Social & Recreational	13

3 Which of the following do you prefer?

A balance of where I can go, how much I must pay, and how many times I can use the program.	60
A service that only goes to a few locations, but I can use it frequently and for free.	85
A service that travels many places, but I can only use it a small number of times each month and I have to pay for each ride.	11
N/A	13

4 How much are you willing to pay per ride for a senior taxi service for rides within Costa Mesa?

\$10 each way	1
\$10-\$15	2
\$10-\$20	2
\$2-\$2.50	1
\$2-\$5	1
\$3-\$5	3
\$5-\$10	3
?	2
0	20
1	14
1.5	3
10	10
12	1
15	1
2	7
2.5	1
20	3
25¢	1
3	8
5	33
cant afford much	1
Free	2
I always tip \$5 anywhere	1
I don't know yet at this time. I will wait after the meeting this coming March	1
I wish they provided bus pass	1
N/A	18
no idea	1
no se (does not know)	1
Not sure	1
not sure. this was a free service to help the aged, whats fair?	1
prefer	1
unsure	1
whatver uber/lyft would charge	1

5 How much are you willing to pay per ride for a senior taxi service for rides to Medical Destinations facilities outside of Costa Mesa?

\$10-\$15	1
\$10-\$20	1
\$2-\$5	1
\$20 each way	1
\$20-\$25	1
\$20-\$30	2
\$3-\$5	1
\$5 each ride	1
\$5-\$10	1
\$5-\$20	1
\$5(\$3 is best)	1
?	2
0	9
1	4
1.5	3
10	20
15	6
2	7
20	8
25	1
3	12
3.6	1
30	1
4	1
5	23
6	1
7	3
best rate	1
Free	2
N/A	21
no idea	1
no se (does not know)	1
not sure	1
Not sure maybe \$2	1
not sure. this was a free service to help the aged, whats fair?	1
prefiero usar el servicio de Access(prefer to use Access)	1
the cost should depend on distance: \$5-\$10	1
use Access	1
whatver uber/lyft would charge	1

6 If you could not use the Senior Taxi Program, what alternate transportation would you use?

?	1
1. Bus but with 30 minute trips 2. uber/lyft	1
a family member will help us for a ride	1
A friend	1
Access	2
Access, OCTA, family	1
ask for ride	1
Bike	1
bike or neighbor	1
bus	16
bus or bike	1
bus or insurance transportation	1
bus or thumb	1
bus or uber	1
Bus, but I am handicapped and need a walker. 48 hours in advance is inconvenient for people with dementia.	1
Bus, caminar con dificultad (difficulty walking)	1
Bus/Lyft/Uber	1
cab	1
Cal Optima	1
car	1
car/bus/taxi	1
caretaker/lyft	1
Daughter	1
Dial a Ride	1
dial-a-ride	1
dont know	2
Drive Car	1
drive sons car	1
family	3
family or taxi	1
friend	1
friends	3
friends and family	1
friends or family	1
friends/relatives	1
High Hight	1
hire someone somewhere somehow	1
I used this service for rehab when I broke my hand and couldn't drive- very helpful	1
I will take the bus	1

I'm stuck	1
insurance	2
lyft	1
my car	1
my husband/taxi/uber	1
My own car	1
N/A	14
no idea	1
none	7
none- it would be too difficult to take public transportation because of walking aid	1
not sure	1
not sure...	1
OC	1
OC Access	6
OC Access or OCTA	1
OC bus system	1
OCTA	5
OCTA for inside CM. Id have to pay taxi about \$100 roundtrip for Medical Destinations in irvine, orange and tustin	1
OCTD	1
regular taxi	1
ride circuit, OCTA bus, motivcare transportation Medical Destinations	1
ride from friends	1
ride share/friends	1
SCAN	1
Senior Bus Pass	1
son	1
Stay at home/call family or friends	1
still doing research	1
stuck	1
taxi	2
taxi, uber	1
taxis	1
the bus	1
The Goat	1
try to find someone	1
Uber	12
uber or lyft	1
uber or neighbor	1
uber, drive self	1
uber, lyft	1
uber/lyft	2
uber/lyft/taxi	1
walk	2

walking/bus	1
wife would drive	1